



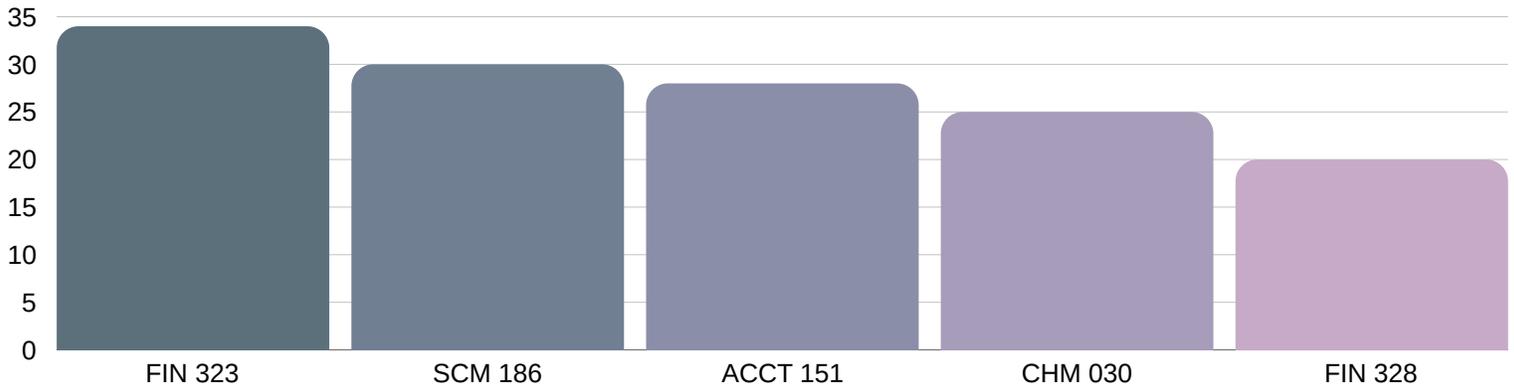
CENTER for ACADEMIC SUCCESS

The Center for Academic Success provides peer tutoring services in many first- and second-year courses and study skills assistance free of charge to Lehigh University students. It is our goal to help students become successful, independent and self-confident learners.

FALL 2023 TESTING SERVICES OVERVIEW

454 total exams were proctored in Fall 2023 (including final exams)
 288 exams were proctored between August 28 and December 8
 166 final exams were proctored between December 12 and December 20
 149 individual students used testing services
 1,216 hours were scheduled for proctored exams
 86 different courses were proctored (including final exams)

COURSES WITH THE HIGHEST UTILIZATION OF TESTING SERVICES



SURVEY OVERVIEW

97%

of faculty respondents indicated that they had a positive experience with Testing Services' timeliness in responding to messages, returning exams, & approving testing requests

"I have been EXTREMELY happy with Testing Services, both in terms of the scheduling and administrative aspects of their support, as well as the quality and conscientiousness of the actual proctoring!"

- Professor

"All of the exam proctors were always conscientious of all of my accommodations and were always great with giving me time checks, which is extremely helpful when taking exams."

- Student

92%

of faculty respondents indicated that they had a positive experience with Testing Services' communication with clarity of processes, protocol, and with staff.

"Having [the Testing Center] was the most helpful tool that I have been given access to as a student because it is so much easier to schedule exams for classes and be able to do it at a time that best works with my schedule compared to my professor's schedule. Also, having a place that is a reduced distraction testing environment is very helpful as well!"

- Student



**CENTER for
ACADEMIC
SUCCESS**

The Center for Academic Success provides peer tutoring services in many first- and second-year courses and study skills assistance free of charge to Lehigh University students. It is our goal to help students become successful, independent and self-confident learners.

**DATA FOR FALL FINAL MAKE-UP EXAMS &
ANTICIPATORY EXAMS**

24 final make-up exams were proctored by Testing Services
67 Anticipatory Exams were requested
32 Anticipatory Exams were proctored by Testing Services

USAGE RATES FROM FALL 2022 TO FALL 2023

Testing Services' usage rates increased substantially from Fall 2022 to Fall 2023

	FALL 2022	SPRING 2023	FALL 2023
Total proctored semester exams	104	145	288
Total proctored final exams	44	66	166
Individual Students (including finals)	59	77	149
Individual Courses (including finals)	48	46	86
Hours scheduled for exams* (including finals)	355.76	500.65	1,216